

Knowledge Hub

Connect • Collaborate • Learn • Innovate

Joining the 'Improving Outcomes in Money Advice (Scotland)' group .

The Improving Outcomes in Money Advice project in partnership with the Improvement Service and the Money Advice Service focuses on improving outcomes in money advice across Local Authorities in Scotland. For more information on the project visit the [webpage](#) or join the [Knowledge Hub group](#).

Stakeholders have expressed an interest in sharing information and receiving good practice examples from others through initial project meetings and interviews. This Knowledge Hub group is intended to facilitate an exchange of information- documents, links and good practice examples as well as to stimulate discussion around major issues in money advice, financial inclusion and financial education. Although the project focus is on money advice across Local Authorities in Scotland our aim is to receive input from a wide range of stakeholders in the field. The group can also facilitate networking and help improve partnership working across the field. All relevant project information will also be available in the group.

If you are involved in money advice provision, financial inclusion or financial education issues and would like to engage with other stakeholders in the field as well as share ideas and stay informed about the Improving Outcomes in Money Advice project apply to join the group today!

About the Knowledge Hub .

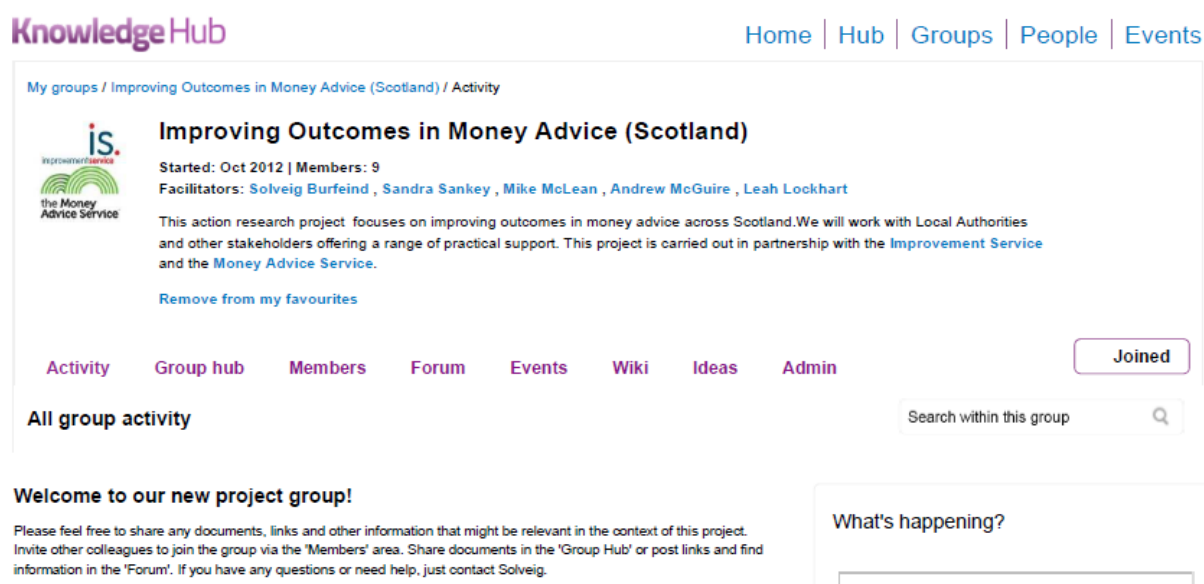
The [Knowledge Hub](#) is a web based collaboration platform for professionals working in and around local government. It has been created by [Local Government Association](#) and the service is supported in Scotland by [Improvement Service](#). It is a secure website meaning users

must register with it before joining groups. Registration is easy and will only take a few minutes. After you visit the [registration page](#) and fill in the required fields you will be sent an email to verify your details. Once that process is complete you are ready to begin creating your personal profile, joining groups and finding colleagues to connect with.

About your personal profile

You can edit your profile privacy settings, provide information about your job and organisation and attach a photo of yourself by using the blue *edit profile* button on your home page.

About the 'Improving Outcomes in Money Advice (Scotland)' group



The screenshot shows the Knowledge Hub interface. At the top, there are navigation links: Home | Hub | Groups | People | Events. Below this, the breadcrumb trail reads: My groups / Improving Outcomes in Money Advice (Scotland) / Activity. The main content area features the group title 'Improving Outcomes in Money Advice (Scotland)' with a sub-header 'Started: Oct 2012 | Members: 9'. Below this, the facilitators are listed: Solveig Burfeind, Sandra Sankey, Mike McLean, Andrew McGuire, Leah Lockhart. A description follows: 'This action research project focuses on improving outcomes in money advice across Scotland. We will work with Local Authorities and other stakeholders offering a range of practical support. This project is carried out in partnership with the Improvement Service and the Money Advice Service.' There is a link to 'Remove from my favourites'. Below the description is a horizontal menu with tabs: Activity, Group hub, Members, Forum, Events, Wiki, Ideas, Admin. A 'Joined' button is visible on the right. Below the menu, there is a search bar labeled 'Search within this group'. At the bottom, there is a 'Welcome to our new project group!' section with a paragraph of text and a 'What's happening?' section with a text input field.

This group is *restricted* meaning any request for membership must be approved by a group facilitator. After you are registered with the Knowledge Hub you can follow this link directly to the Improving Outcomes in Money Advice group:

<https://knowledgehub.local.gov.uk/group/improvingoutcomesinmoneyadvice>

Or you can search the Knowledge for the group using the search field in the upper right corner of any page on the site. Apply to join by giving your reason for joining then click the

blue 'join' button on the group home page. The request will be approved as quickly as possible.

Please remember once you have joined the group to sign up for weekly group notification e-mails to keep you informed on what is happening in the group.

Inside the group you'll find different areas for information and discussion:

Activity - this is a chronological stream of activity in the group

Group hub - this is where you'll find the library where documents can be uploaded

Forum - this is where you can post links and discuss different issues as well as receive project information

Members - you can find a list of the entire group's members here, *connect* or *follow* other group members and invite people to the group via their email address

Events - you can post any events that might be relevant to other group members here

If you need help or have any questions

If you need any help e.g. navigating the site, accessing the group uploading and publishing content or if you have any questions related to the group and the Knowledge Hub, please contact:

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