

To ask for a DLA claim form contact:

Benefit Enquiry Line

Telephone: **0800 88 22 00**

Textphone: **0800 24 33 55**

Monday to Friday 8am to 6pm

Email: **BEL-Customer-Services@dwp.gsi.gov.uk**

Ask for a claim form as soon as possible before 10th June 2013. Make sure the completed claim arrives at the DWP office within 6 weeks of the date of your request.

Or fill in the DLA REQUEST inside this leaflet (this includes your agreement for us to act on your behalf and to appeal if the claim is refused) and return it to us at:

Welfare Rights Service

Queen Cross Housing Association

45 Firhill Road, Glasgow G20 7BE

Tel: 0141 945 3003

If you return the DLA request to us before 10th June, we will aim to forward your request before that date, but this cannot be guaranteed

Claim online at: **www.dwp.gov.uk/eservice**

Details of our services can be found on our website:

www.qcha.org.uk

Email: **contactus@qcha.org.uk**

Need advice from another agency?

Try GAIN (Glasgow's Advice and Information Network):

Tel: **0808 801 1011**

www.gain4u.org.uk



Glasgow's Advice &
Information Network



DLA – claim it while you can!

What is DLA?

DLA means **disability living allowance** – a benefit for people who need help with mobility (getting around on foot), with personal care, or with preparing and cooking a main meal for one person. The amount of DLA depends on the type and amount of help that is needed. Weekly rates range from £21 to £134.40. **You have to be under age 65 when you claim.** DLA is not affected by earnings, other income or capital, and it can be kept while in paid work. It is also disregarded as income when assessing income related benefits such as housing benefit.

Claim before 10th June

DLA will be abolished for any new claims on or after 10/6/2013 (except for children under age 16) when a new benefit called Personal Independence Payment (PIP) replaces DLA for new claimants age 16 to 64. This means **you have to claim before 10TH June or lose the chance to claim DLA altogether.**

What happens after 10th June?

Until some time in 2015, anyone who gets an award of DLA that was claimed before 10/6/2013 will keep the award as long as they continue to meet the conditions of entitlement (or until the award runs out, if it has been awarded for a fixed period). Existing DLA awards may be assessed for transfer to the PIP scheme, but **this will not start happening before some time in 2015**, except where a change in relevant circumstances is reported. People already on DLA who have reached age 65 by 2015 will not be affected, and will be able to keep their DLA.

How do I claim DLA?

See the back page of this leaflet.

DLA REQUEST

By Fax* (Page 1 of 1) to: Benefit Enquiry Line

Fax number:
01253 33 71 54

Your name:

Your address:

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Your national insurance number:

* Or **by email** to: BEL-Customer-Services@dwp.gsi.gov.uk

REQUEST FOR A DLA CLAIM FORM

I WISH TO CLAIM DISABILITY LIVING ALLOWANCE (DLA).
PLEASE SEND ME A DLA CLAIM FORM IN THE POST TO
THE ABOVE ADDRESS AS SOON AS POSSIBLE.

Representative

I authorise **Queens Cross Housing Association Ltd** to act on my behalf with regard to my DLA claim, and to continue to act on my behalf until my rights of redress have been fully exhausted.

Contact details are: **Queens Cross Housing Association, Welfare Rights Service, 45 Firhill Road, Glasgow G20 7BE** (Tel. No. **0141 945 3003**).

Authorisation to appeal

If my claim is refused I intend to appeal. I agree that my representative may make an appeal on my behalf about the decision on my DLA claim.

Signed: Date:/...../.....