



irrvascotland

Understanding Universal Credit - the latest information

*** A key workshop from IRRV Scotland ***



*** INCLUDES FREE PLACES SPECIAL OFFER ***

The Leapark Hotel, Grangemouth
Wednesday 22nd March 2017

Valid for IRRV CPD Points



IRRVS Scotland

Understanding Universal Credit - the latest information

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Course background

At the request of local authorities, IRRV is again running this workshop to give attendees an in-depth overview of Universal Credit and the detail that local authority, housing association and other key staff require to know. It is fully updated to ensure the latest UC information is included.

Aim The workshop is ideally suited to staff who are required to have a better understanding of Universal Credit. It is also suited to the wider benefits and welfare sector involved in assisting or advising those who have, or need, to claim Universal Credit.

The programme includes:

- What is Universal Credit?
- Conditions of entitlement
- Monthly award - assessment period
- How UC is calculated with worked examples
- Changes from April 2017
- Applying for Universal Credit
- Changes in circumstances and how they affect UC
- Transferring existing customers onto UC - Transitional Protection - the current DWP plan
- Claimant Commitment
- Sanctions

- Deductions from UC
- Identifying current issues
- Review, questions and closure

The day is designed to be interactive and promotes sharing of knowledge and best practice. Timings are indicative and are subject to change on the day.

COURSE LEADER : PAULA DOHERTY

The course will be facilitated by Paula Doherty. Paula is a leading benefits practitioner and a member of the IRRV Scottish Association Executive.

Paula is also Chair of the IRRV Welfare Reform Consortium.

Value for money seminar :

The workshop represents excellent value for money, with seminar fees starting at only £125 + VAT. This includes lunch, refreshments, and training materials.

As places are limited, early booking is recommended. The IRRV regrets that, under normal circumstances, delegate fees cannot be refunded. However, delegate substitutions may be made at no cost at any time prior to the Seminar, subject to these being notified to the Institute.

SPECIAL OFFER : Every fourth place from the same organisation booked for this course (and made in the same booking) is entirely free of charge. Please note that, due to the demand for places, this offer applies only to the course detailed in this brochure and applies to the lowest cost place.

How to Book : Please complete the booking form and send/fax it to the address above. You may also e-mail bookings to scotland@irrv.org.uk. Full joining instructions will be sent to delegates once a booking form has been received.

If you have any queries about the course listed, please contact Fraser Macpherson, IRRV Development Manager, 2a Argyle Street, Dundee, DD4 7AL - Telephone/Fax - 01382 456029; email - scotland@irrv.org.uk

Please photocopy for each delegate

Name (Mr/Mrs/Miss/Ms).....
 Designation
 Organisation
 Address
 Postcode Telephone Fax
 Contact Name E-mail address
 Special requirements (eg dietary)

Delegate Rates Per Seminar:

Day Delegate Charge	£145 + VAT (Total Payable £174.00)	<input type="checkbox"/>
Reduced Charge where delegate Is IRRV member* or student*	£125 + VAT (Total Payable £150.00)	<input type="checkbox"/>
4 th Place Free	FREE OF CHARGE (<u>applies to lowest cost place</u>)	<input type="checkbox"/>

* NB TO QUALIFY FOR MEMBER DISCOUNTED RATE YOU MUST STATE MEMBERSHIP NUMBER :

PAYMENT OPTIONS

☐ Please find enclosed cheque for £ _____ made payable to IRRV

☐ Please debit my Visa/MasterCard (delete as appropriate) Number :

3 digit security code
 MUST BE INCLUDED

Expiry Date ____/____/____ Amount Paid £_____

Name _____ Signature _____

☐ Please invoice to:

Name (Mr/Mrs/Miss/Ms).....

Address

**SEND TO FRASER MACPHERSON, IRRV,
 2A ARGYLE STREET, DUNDEE, DD4 7AL : FAX IT
 TO 01382 456029 or email scotland@irrv.org.uk**